

Gambling Helpline Tracking Log
Month Of March 2023

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	10	10	8	8	2	38
Gambler Seeking Info Only	0	0	0	0	0	0
Gambler Seeking GA	0	2	0	1	0	3
Gambler Just Wants To Talk	1	0	1	1	1	4
Admin Reasons	2	1	4	1	4	12
SO Seeking Treatment	2	1	1	0	0	4
SO Seeking Info Only	0	0	0	0	0	0
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Other Family Seeking Treatment	0	0	1	0	1	2
Other Family Seeking Info Only	0	0	0	0	0	0
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	1	0	1
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	1	0	0	0	0	1
Lottery Results	12	9	5	2	4	32
GA Information	0	0	0	0	0	0
Agency Calling	4	0	1	2	1	8
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	26	25	27	22	11	111
Other (please Specify)	4	3	5	7	2	21
TVG or Casino Reservations	0	3	3	4	0	10
TOTAL	62	54	56	49	26	247
GAT Referrals Given	22	19	14	12	5	72
# People Referred To Treatment	12	11	10	8	2	43
Connected Directly To Agency	2	5	1	2	0	10
Confirmed Appt. With Agency	2	5	1	1	0	9
Permission to call back 72 hour	7	8	4	3	0	22
Successful 72 Hour Call Back	2	5	1	2	0	10
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	0	3	1	0	1	5
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	3	0	0	0	0	3

GAT REFERRALS: BENTON=2 CLATSOP=1 COLUMBIA=1 COOS=1 DESCHUTES=1 JACKSON=1 LANE=7 LINCOLN=2 LINN=1 MARION=1 MULTNOMAH=33 POLK=1 TILLAMOOK=2 WASCO=1 WASHINGTON=12 YAMHILL=4 GEAR=1 =72

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=7 (4) ADAPT=1 (5) ADDICTION RECOVERY CENTER=1 (6) BRIDGEWAY=1 (9) CLATSOP BEHAVIORAL HEALTH=1 (11) COLUMBIA COMMUNITY MENTAL HEAL=1 (14) BEST CARE BEND=1 (15) GEAR=1 (19) LINCOLN CITY CLINIC=2 (20) LINN-BENTON GAMBLING TREATMENT=1 (23) MID-COLUMBIA CENTER FOR LIVING=1 (26) POLK COUNTY MENTAL HEALTH=1 (27) TILLAMOOK FAMILY COUNSELING=2 (28) LIFEWORKS NW (BEAVERTON)=4 (29) LIFEWORKS NW (HILLSBORO)=5 (33) YAMHILL CO HEALTH& HUMAN SVCS.=4 (37) NATIVE AMERICAN REHAB ASSN NW=1 (38) VOA=4 (52) LEWIS & CLARK=11 (53) BENTON CO HEALTH DEPARTMENT=2 (80) SOLUTIONS- SPANISH ONLY=3 (95) HOLISTIC HEALING=7 =62

GA: JACKSON=1 LINN=1 MULTNOMAH=1=3

(#5) OTHER: A)REGGIE 10= B)OUT OF STATE CALLERS=9 C)PRANKS=9 D)CALLER INQUIRY=1
E)DISREGULATED CALLER=2 =21

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	2	2	9	12	12	18	5	2	62
2ND WEEK	0	0	8	8	16	19	3	0	54
3RD WEEK	1	0	10	14	15	10	5	1	56
4TH WEEK	6	1	8	11	12	7	4	0	49
5TH WEEK	4	0	3	10	3	3	1	2	26
TOTAL	13	3	38	55	58	57	18	5	247

- 44 # OF REFERAL TO TREATMENT
- 12 # OF LIVE CHATS
- 31,000 # OF WEB PAGE HITS
- 8 # OF SMS/TEXT
- 0 # OF GAM TALK